## Society matters



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# Society Matters



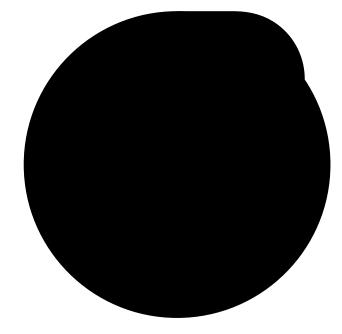
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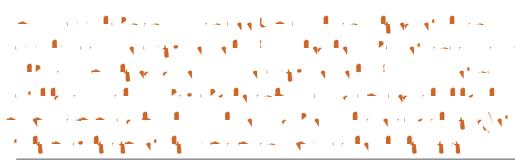
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AMY HARLAND

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## Reflecting back; looking forward





B **ROBIN FIETH**, BSA C E

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## 150 years

## 150 not out – batting for the future

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B **HILARY MCVITTY**, H E A , BSA

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"150 years ago, decent housing for ordinary workers was difficult to come by. Roll forward to 2018/19 and for many it still is."

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Savings for life

#### Next steps:

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bsa.org.uk

### innovation



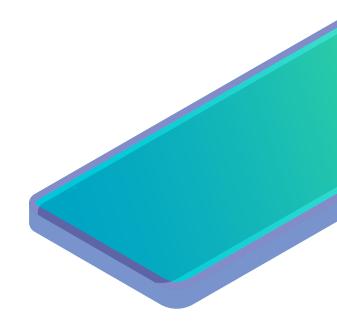
## The digital mutual: three fintech

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B ROBERT THICKETT, M P A , BSA



### innovation



## Five early lessons in life under Open Banking

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B **DAVID GARDNER**, P , TLT

#### Early lessons include:

1. Disruption:

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2. Collaboration:

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4. Consumer confidence:

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# An update on push payment fraud

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### What is push payment fraud?

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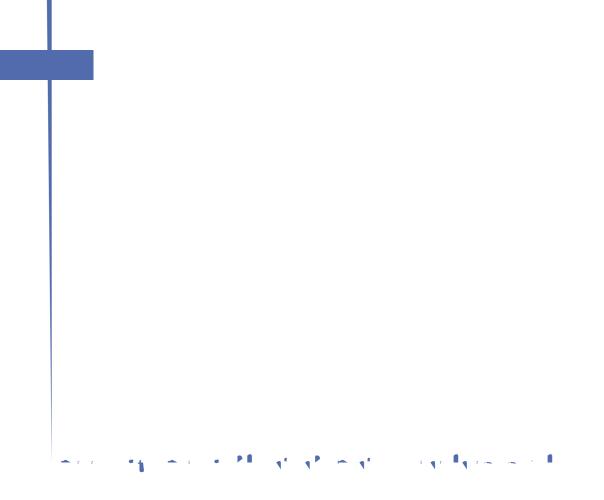
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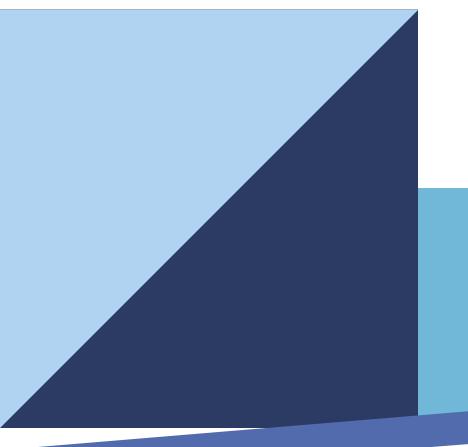
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#### Combatting push payment fraud – the story so far

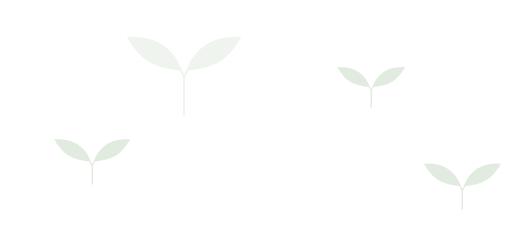
"The PSR established a steering group, comprised of industry and consumer representatives, to lead the development of a voluntary scheme to reduce the occurrence of push payment fraud and to lessen its impact."



- B **ANDREW GALL**, C E , BSA









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housing for all



## **Lending in later life** 15 January 2019, London

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