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SOCIETY matters

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Society Matters

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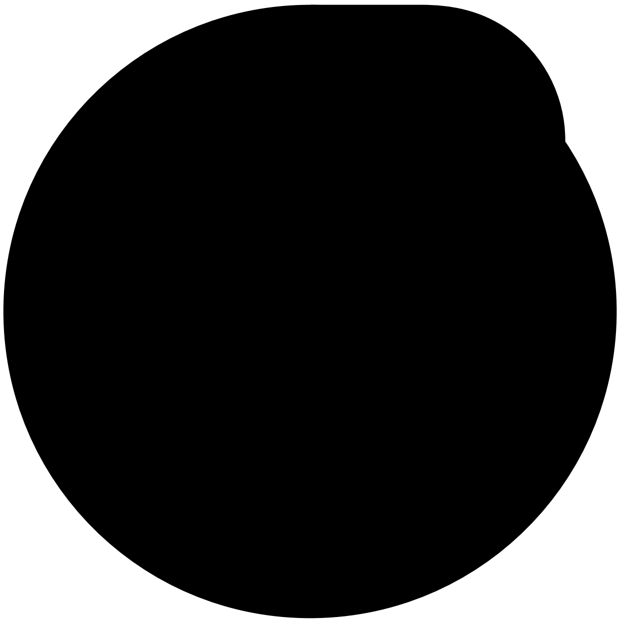
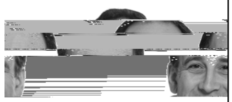
AMY HARLAND

S M E



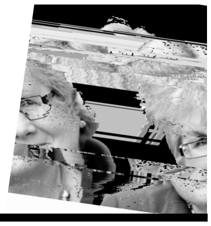
Reflecting back; looking forward



B ***ROBIN FIETH,***
BSA C E

150 not out

– batting for the future



B HILARY MCVITTY,
H E
A , BSA

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"150 years ago, decent housing for ordinary workers was difficult to come by. Roll forward to 2018/19 and for many it still is."

Housing for all

Savings for life

For people not shareholders

innovation

Next steps:

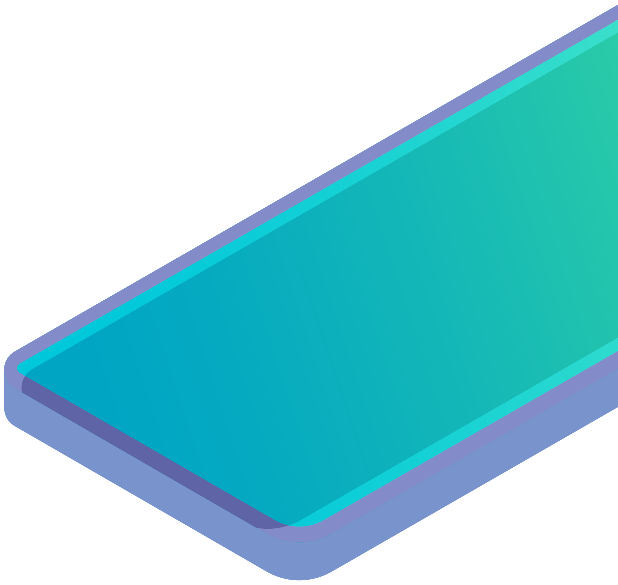
K BSA' 150

bsa.org.uk

innovation

The digital mutual: three fintech

B ROBERT THICKETT, M
P A , BSA



innovation

Five early lessons in life under Open Banking

B DAVID GARDNER,
P , TLT

A

Early lessons include:

1. Disruption:

2. Collaboration:

3. Choice:

4. Consumer confidence:

An update on push payment fraud

What is push payment fraud?

Combatting push payment fraud – the story so far

> *"The PSR established a steering group, comprised of industry and consumer representatives, to lead the development of a voluntary scheme to reduce the occurrence of push payment fraud and to lessen its impact."*

B *ANDREW GALL*,
C E , BSA

A

Lending in later life

15 January 2019, London